Crystal,

When do you anticipate having the January briefing report completed?

Please take a moment to complete the City of Plano Customer Satisfaction Survey.

Police Department

Serving Since 1995

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From: Glenn Cavin
Sent: Monday, February 04, 2019 4:10 PM
To: Crystal Martinez <Cmartinez@plano.gov>
Cc: Greg Rushin <gregr@plano.gov>; Dan Curtis <Dancu@plano.gov>; Brad Fortune <bradf@plano.gov>; Marlin Price <Mprice@plano.gov>; Curtis Howard <curtish@plano.gov>; Justin Copling <justinco@plano.gov>
Subject: RE: Monthly Briefing Report

Here you go:

- Distributed Antenna System (DAS)
  The system is now operational with the connection to AT&T in place. It still has not yet been confirmed which other carriers will eventually be included; however, it is likely that a Verizon node will be installed next. Technology Services is now moving ahead with the upgrade of all wireless access points throughout the city, which should provide other police facilities with enhanced Wi-Fi and in-building cellular

coverage.

- Body Worn Cameras

  The police department now has 420 body worn cameras including the 120 Vista XLTs (2-piece model), which were recently received and should soon be fully distributed. We will soon be replacing the original 300 Vista HD cameras with the XLT model as well.

- Electronic Ticket Writers

  We are still working with Brazos and our Purchasing Department to procure an additional 150 handheld ticket writers and portable printers. It is anticipated that these new devices will be distributed by the end of April.

- In-Car Video Recording Systems Replacement

  The 4RE in-car video recording systems are now six years old and must be replaced. The contract has been executed and installations will take place during the first half of 2019.

- LexisNexis Virtual Crime Center

  Our CAD/RMS data is now being uploaded and shared with other area agencies. CISD personnel have been using the system for investigations for several weeks and access will soon be granted to all officers.

- Facial Recognition Technology

  We have an agreement with Vigilant Solutions to utilize FaceSearch, which is a cloud-hosted service that provides us with facial image comparison capabilities. Detectives have been using this system during criminal investigations for the past several weeks and have already identified several suspects from surveillance camera footage. This system will soon be accessible by all patrol and traffic officers, making field identification of unknown subjects possible using MDCs and smartphones.

- Jail Management System

  The Police Department is seeking to replace its jail management software, which was implemented in 2002 and has now become obsolete. The city received six proposals and they are being evaluated now. It is anticipated that a selection will be made within the next few weeks.

- Digital Evidence Management Solution

  We have begun working with the Project Management Office on this and hope to publish a request for proposals in early 2019. An outside consultant has been hired to assist with information gathering and product selection.

- Portable Surveillance Towers

  We recently replaced the cameras and recording systems on two of the "Skywatch" manned surveillance towers, and the oldest unit is being decommissioned due to age and mechanical issues. We have now begun the procurement process for three additional camera towers, to include replacement of this one and Tower #5, which was recently destroyed in flooding during the balloon festival. This will bring the total of unmanned camera towers to five and reduce the number of cabin towers to two.

- Meet all advanced authentication requirements for Criminal Justice Information System

The Technology Services Department continues to research mobile device management (MDM) / enterprise mobile management (EMM) options for use as compensating controls to meet new standards for CJI data access on mobile devices. In addition to EMM/MDM software for portable devices; we will eventually have to implement a full advanced authentication solution for use on all laptops that are used to access CJI data. This includes all mobile computers installed in first responder vehicles.

- License Plate Readers for Downtown parking enforcement
  LPR technology is now being utilized for downtown parking enforcement; however, we are still awaiting a software update that will facilitate the use of an electronic database to identify permitted vehicles.

Police Department

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Please take a moment to complete the City of Plano Customer Satisfaction Survey.

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Subject: Monthly Briefing Report

Good morning,

I hope you all had a wonderful weekend! Please send me your information for the Monthly Briefing Report no later than Friday, February 15th. Please let me know if you have any questions.

Thank you,

Please take a moment to complete the City of Plano Customer Satisfaction Survey.

Police

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Police Planner

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Department

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